

IMPORTANT SAFETY RECALL

Product: Plush Mattress Topper Single

Product Codes: 1025002900

Brand: BHS

Batch #: 17995, 18316

Date Range: February 2024 – February 2026

Reason for Recall: We have identified a safety issue with the above product. Recent testing has shown that the product does not meet the requirements of the UK Furniture and Furnishings (Fire) (Safety) Regulations.

What you should do:

1. Stop using the product immediately.
2. Remove the topper from your bed and contact our customer service team on the details below to arrange a return and a full refund for the item will be issued.

Contact Details

Email: helpdesk@cascadehl.com

Website: www.bhs.com

BHS is committed to the safety of our customers. We apologise for any inconvenience caused.



IMPORTANT SAFETY RECALL

Product: Plush Mattress Topper Double

Product Codes: 1025003000

Brand: BHS

Batch #: 18316, 19878

Date Range: July 2024 – February 2026

Reason for Recall: We have identified a safety issue with the above product. Recent testing has shown that the product does not meet the requirements of the UK Furniture and Furnishings (Fire) (Safety) Regulations.

What you should do:

1. Stop using the product immediately.
2. Remove the topper from your bed and contact our customer service team on the details below to arrange a return and a full refund for the item will be issued.

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Website: www.bhs.com

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IMPORTANT SAFETY RECALL

Product: Plush Mattress Topper King

Product Codes: 1025003100

Brand: BHS

Batch #: 18316

Date Range: July 2024 – February 2026

Reason for Recall: We have identified a safety issue with the above product. Recent testing has shown that the product does not meet the requirements of the UK Furniture and Furnishings (Fire) (Safety) Regulations.

What you should do:

1. Stop using the product immediately.
2. Remove the topper from your bed and contact our customer service team on the details below to arrange a return and a full refund for the item will be issued.

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IMPORTANT SAFETY RECALL

Product: Plush Mattress Topper Super King

Product Codes: 1025003200

Brand: BHS

Batch #: 17995

Date Range: February 2024 – February 2026

Reason for Recall: We have identified a safety issue with the above product. Recent testing has shown that the product does not meet the requirements of the UK Furniture and Furnishings (Fire) (Safety) Regulations.

What you should do:

1. Stop using the product immediately.
2. Remove the topper from your bed and contact our customer service team on the details below to arrange a return and a full refund for the item will be issued.

Contact Details

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Website: www.bhs.com

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IMPORTANT SAFETY RECALL

Product: Lyocell Mattress Topper Double

Product Codes: 2132262800

Brand: BHS

Batch #: 16467

Date Range: February 2023 - February 2026

Reason for Recall: We have identified a safety issue with the above product. Recent testing has shown that the product does not meet the requirements of the UK Furniture and Furnishings (Fire) (Safety) Regulations.

What you should do:

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Website: www.bhs.com

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IMPORTANT SAFETY RECALL

Product: Lyocell Mattress Topper King

Product Codes: 2132262900

Brand: BHS

Batch #: 16467

Date Range: February 2023 - February 2026

Reason for Recall: We have identified a safety issue with the above product. Recent testing has shown that the product does not meet the requirements of the UK Furniture and Furnishings (Fire) (Safety) Regulations.

What you should do:

1. Stop using the product immediately.
2. Remove the topper from your bed and contact our customer service team on the details below to arrange a return and a full refund for the item will be issued.

Contact Details

Email: helpdesk@cascadehl.com

Website: www.bhs.com

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IMPORTANT SAFETY RECALL

Product: Lyocell Mattress Topper Super King

Product Codes: 2132263000

Brand: BHS

Batch #: 16467

Date Range: February 2023 - February 2026

Reason for Recall: We have identified a safety issue with the above product. Recent testing has shown that the product does not meet the requirements of the UK Furniture and Furnishings (Fire) (Safety) Regulations.

What you should do:

1. Stop using the product immediately.
2. Remove the topper from your bed and contact our customer service team on the details below to arrange a return and a full refund for the item will be issued.

Contact Details

Email: helpdesk@cascadehl.com

Website: www.bhs.com

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IMPORTANT SAFETY RECALL

Product: Lyocell Mattress Protector Single

Product Codes: 2132263200

Brand: BHS

Batch #: 16467

Date Range: February 2023 – February 2026

Reason for Recall: We have identified a safety issue with the above product. Recent testing has shown that the product does not meet the requirements of the UK Furniture and Furnishings (Fire) (Safety) Regulations.

What you should do:

1. Stop using the product immediately.
2. Remove the topper from your bed and contact our customer service team on the details below to arrange a return and a full refund for the item will be issued.

Contact Details

Email: helpdesk@cascadehl.com

Website: www.bhs.com

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IMPORTANT SAFETY RECALL

Product: Lyocell Mattress Protector Double

Product Codes: 2132263200

Brand: BHS

Batch #: 16467

Date Range: February 2023 – February 2026

Reason for Recall: We have identified a safety issue with the above product. Recent testing has shown that the product does not meet the requirements of the UK Furniture and Furnishings (Fire) (Safety) Regulations.

What you should do:

1. Stop using the product immediately.
2. Remove the topper from your bed and contact our customer service team on the details below to arrange a return and a full refund for the item will be issued.

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Email: helpdesk@cascadehl.com

Website: www.bhs.com

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IMPORTANT SAFETY RECALL

Product: Lyocell Mattress Protector King

Product Codes: 2132263300

Brand: BHS

Batch #: 18754

Date Range: January 2025 – February 2026

Reason for Recall: We have identified a safety issue with the above product. Recent testing has shown that the product does not meet the requirements of the UK Furniture and Furnishings (Fire) (Safety) Regulations.

What you should do:

1. Stop using the product immediately.
2. Remove the topper from your bed and contact our customer service team on the details below to arrange a return and a full refund for the item will be issued.

Contact Details

Email: helpdesk@cascadehl.com

Website: www.bhs.com

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