

IMPORTANT RECALL NOTICE CANDY CANE CHRISTMAS DECORATION (M207664)



CANDY CANE PICK – M207664 ON SALE FORM FROM 2 SEPTEMBER 2024 TO 20 NOVEMBER 2024

It has come to our attention that the above Christmas Decorations do not meet our usual high standards for quality and safety as the Candy Cane may become loose exposing a sharp **metal point**, which could present a risk of injury. As customer safety is our highest priority, we are immediately recalling decoration.

If you've bought any of the above products, please do not use the product and return it at your earliest convenience to your nearest Matalan store where our staff will be happy to give you a full refund. You will not need to produce a receipt to claim a refund.

If you have bought the above for someone else or know someone who has one then please let them know immediately about this notice.

We pride ourselves on delivering great quality at great prices and we're really sorry for any inconvenience caused.

Please note this recall does not affect any other Matalan product.

If you have any queries, please contact 0333 0044444, email us at <u>customercareceo@matalan.co.uk</u> or write to the address set out below.

We wish to thank you for your co-operation and we once again apologise for any inconvenience this may cause you. We look forward to welcoming you back to Matalan soon.