

**IMPORTANT RECALL NOTICE
HEART SHAPED EAR MUFFS**



EAR MUFFS - C321115

THESE PRODUCTS WERE ON SALE FROM 19TH AUGUST 2024 TO 3RD DECEMBER 2024

It has come to our attention that the above heart shaped ear muffs do not meet our usual high standards for quality and safety, as the production of the item as left a sharp point which may cause a scratch or injury. As customer safety is our highest priority, we are immediately recalling the heart shaped ear muffs.

If you've bought the heart shaped ear muffs, please do not use the product and return it at your earliest convenience to your nearest Matalan store where our staff will be happy to give you a full refund. You will not need to produce a receipt to claim a refund.

If you have bought the above for someone else or know someone who has one then please let them know immediately about this notice.

We pride ourselves on delivering great quality at great prices and we're really sorry for any inconvenience caused.

Please note this recall does not affect any other Matalan product.

If you have any queries, please contact 0333 0044444, email us at customercareceo@matalan.co.uk or write to the address set out below.

We wish to thank you for your co-operation and we once again apologise for any inconvenience this may cause you. We look forward to welcoming you back to Matalan soon.